

LANCO SHUTTERS LIFETIME LIMITED WARRANTY

Lanco Shutters warrants that its plantation shutters will be free from defects in materials and workmanship for as long as the original retail purchaser own the product, **PROVIDED THAT** (i) such products were properly installed in residential dwellings; (ii) such products were made or assembled exclusively from Lanco Shutters materials and components.

The obligation of Lanco Shutters and its distributors is limited to repair or replacement of the shutter product or components found to be defective and excludes shipping charges and costs of removal and reinstallation. Repairs will be made with like or similar parts.

To obtain warranty service, contact the dealer from whom you purchased the product. Your dealer will work with Lanco Shutters to promptly repair or replace any defective parts or components without charge. Warranty claims must be accompanied by proof of purchase (including installation information), as well as details regarding the nature of the problem, location of the product, etc.

The warranty does not cover any conditions or damages from accidents, alterations, misuse, abuse, exposure to the elements, excessive humidity, fading or discoloration over time or failure to follow Lanco's instructions with respect to measurement, installation, cleaning or maintenance. This warranty also does not cover any condition or damage resulting from removal of the product or reinstallation in the same or another window/door or application.

This warranty does not apply to conditions caused by normal wear and tear upon the product.

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER OBLIGATIONS, LIABILITIES OR WARRANTIES. In no event shall Lanco Shutters be liable or responsible for **INCIDENTAL OR CONSEQUENTIAL DAMAGES** or for other direct or indirect damage, loss, cost, expense or fee.